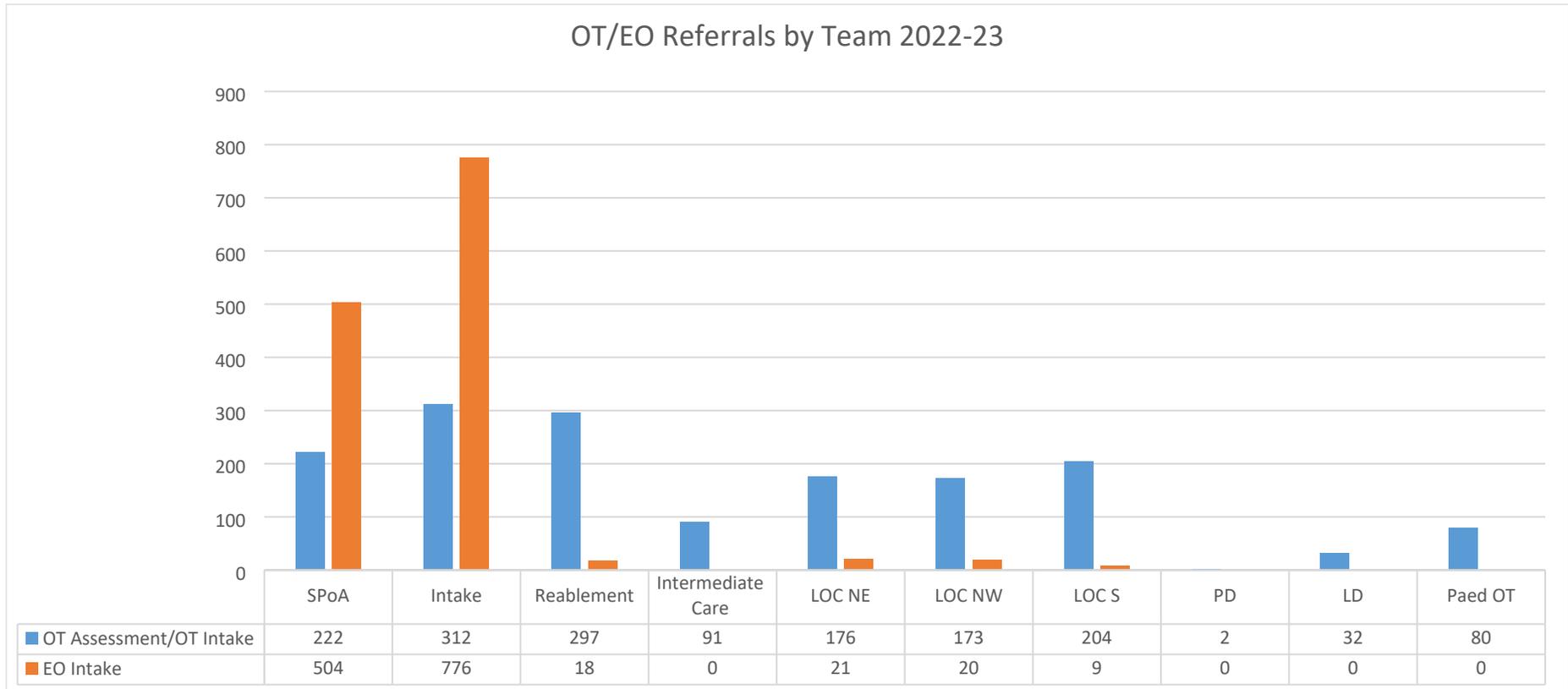


1. OT & EO referrals by team - April 2022 to March 2023

During the year there were a total of 2937 OT related referrals made to the department, some of these people may have needed short term intervention to begin with i.e. Reablement OT and then went on to have a DFG application.

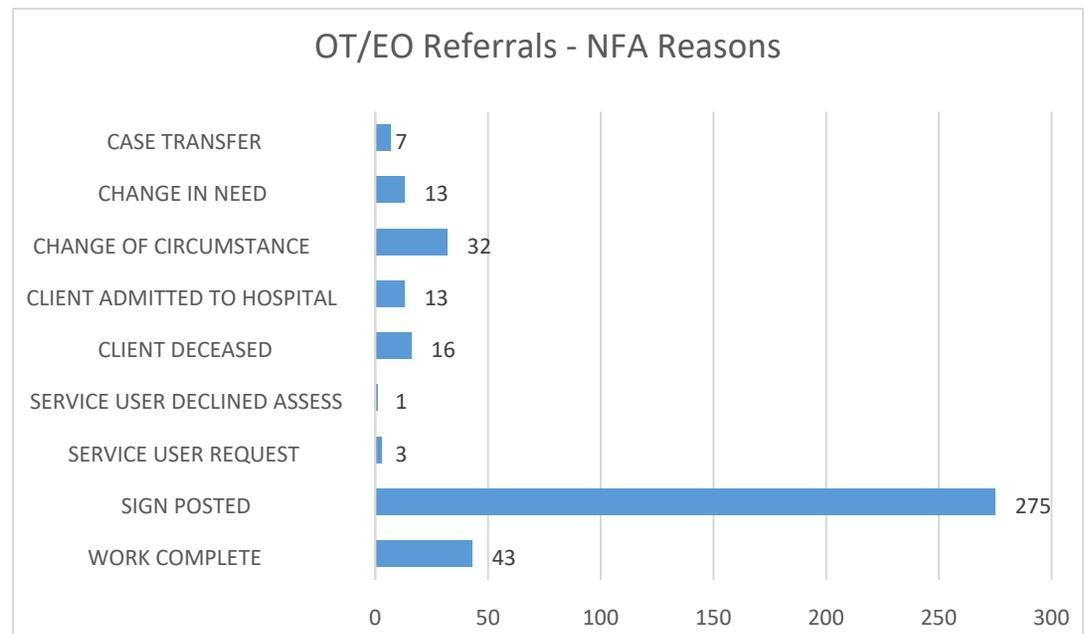
The referrals relate to a total of 2235 people, where some people had more than 1 referral.



2. NFA's

Of the 2937 OT related referrals during the year, **403** of them were NFA'd which equates to 13.7%.

The breakdown of reasons for NFA is as follows:



Of the 275 cases that were signposted, 218 were signposted at SPoA.

Of the 33 cases where there was a change of circumstance, there were a found a range of reasons, commonly; gone into long term care, hospital admission/health deterioration, assessed by health in the meantime or sourced stair lift/equipment privately.

3. Waiting List activity

- Column 1 displays the number of people on each of the OT waiting lists as of February 2023
- Column 2 shows the longest wait for allocation of cases that were on the waiting list as of February 2023

	Number waiting as of February 2023	Longest Wait (days)
Locality North East	55	233
Locality North West	56	261
Locality South	47	220
Paediatric OT	34	150
Intake OT	92	65
Reablement	24	14

The longest wait cases are low priority cases, where a long wait is necessary because of staffing capacity.

High priority (approx. 5 on each list currently) cases are for people with manual handling issues where they are unable to transfer to access basic amenities such as a toilet. These cases we aim to assess within 5 days. We also have a duty system daily where any urgent cases are triaged and assessed over the phone to establish their priority amongst the higher priority cases already on the waitlist. A senior practitioner Occupational Therapist competes the tirage and prioritisation.

Medium priority cases form the majority of the waitlists. These are usually for issues with negotiating stairs, housing related issues such as finding difficulties with access in and around the home, toilet, kitchen and bedroom.

Low priority cases approx 8 on each waitlist are for access and bathing related issues, where the risk is lower and other means are accessible to the person however, they are starting to struggle with their existing facilities and amenities.

Waitlist management – The waitlists are managed by the Team manager, Deputy Team Manager and Senior Practitioner Occupational Therapist. If a person wishes to query their place on the list they can contact admin or SPoA who direct the call to the relevant team for feedback. If the person's need change whilst on the list this is updated and reprioritised to reflect any changes.

In the ideal situation we try to review our waitlists however, due to capacity we have not been able to do this for some time. We hope as capacity allows the list will be reviewed on regularly.